

Our Promise To You



Safety comes first

Your health, wellbeing, safety and security are our priorities. We will never compromise on these.



Value for money

We strive to be your first choice of places to be active in Frankston. We will meet your expectations, delivering value for money, every time you visit.



Clean and functional facilities

We pride ourselves on delivering consistently clean, tidy and fit for purpose facilities. We will prioritise preventative maintenance to maximise access to our places and services.



Friendly service, easy interactions and prompt resolutions

Our approachable and knowledgeable staff are here to help facilitate easy interactions. We will respond to your queries (or find the right person to help you), first time, every time.



Welcoming environment

You will feel welcome and supported every time you visit one of our facilities.



Fun and memorable experiences

We create unique, happy and memorable experiences worth talking about, and worth coming back for again and again.



Continuously improving

We actively look for ways to implement your feedback to continuously improve our services and products.



Healthy and active

We are on a mission to get more people moving in Frankston to improve the wellbeing of the community.